

Amendments to the Specification:

Please replace the paragraph beginning at page 10, line 15, with the following amended paragraph:

The controller 72 may be configured, for example, to use circuit switched service for voice applications when available to provide a high quality of service. However, when additional lines are needed and the circuit switched resources are not available, the system will allocate packet switched lines for voice applications. This process is shown in the flowchart of Fig. 6. An outgoing call is placed from one of the user devices at step 100. If a circuit switched channel is available, the call is routed to the circuit switched channel and placed using POTS, for example (steps 102 and 106). If no circuit switched lines are available, the call is routed to the packet switched channel and placed using VoIP, or other suitable application (steps 102 and 106).